# Justice and Solicitor General Resolution Services

Resolution and Court Administration Services is a group of programs and services offered by the Government of Alberta, Justice and Solicitor General in collaboration with the courts of Alberta.

### **Information Services**

Information Services provides:

- Information on court procedures and legal service options
- · Assistance with locating court forms
- · Referrals to other community legal resources.

#### **Assessment Services**

Assessment Services provides:

- Information on options and services for resolving family issues
- Referrals to services and programs, including family mediation
- Information on the effects of separation and divorce on children
- Assistance with court documentation and processes for family law matters
- Caseflow Conference Program: Caseflow Conferences are scheduled between a caseflow coordinator and the applicant and respondent to explore settlement options, facilitate settlement and facilitate access to the Court.

#### **Alberta Law Libraries**

Alberta Law Libraries provides research support and information services to the legal community, including self-represented litigants and all Albertans. For more information visit: www.lawlibrary.ab.ca

## **Dispute Resolution Services**

Child Support Resolution (CSR)- Edmonton Dispute Resolution Officer (DRO) - Calgary provides a consultation with a family lawyer to help people resolve their child support disagreements.

**Family Mediation** is a process in which participants meet with a neutral mediator who encourages open communication, negotiation and cooperation in order to resolve disputes outside of court.

# For more information on Resolution and Court Administration Services

Call Toll Free: 1-855-738-4747 In Edmonton: 780-638-4747

Or visit: www.rcas.alberta.ca

Please note Resolution Services staff can provide assistance and information. They cannot provide legal advice.